



# Accessing the Medical Council Portal and Updating Password

Dear Doctor,

In order to gain access to your account, you can log in via our website [www.medicalcouncil.ie](http://www.medicalcouncil.ie).



Repeated attempts to access your account with the incorrect details will lock the account for a short period of time.

**If you do not know your username and password please use the Forgot username and password function as below.**





Retrieve Username/Password

Enter your username or email address below to receive an email with your account details and a link to reset your password. If you previously withdrew from the register and you are unsure if you have an online account, please enter your email address below.

\*Note you may not receive an email for security purposes. If you don't please contact the Medical Council.

Username or E-mail address:

Enter the words displayed:





Submit

Should you have issues reading a particular security text image please use the reload button located on the button right of the image.

A link allowing you to retrieve your login credentials will be sent to your registered email address. The email address you use should be the same as you provided to the Medical Council. If you do not receive your reset email please check your junk/spam folders.

Please note the email you receive does not hold your password it only provides you a username. You have to click on the link provided, once you click on the link you have to input your username and an NEW password of your choice. The link to reset the password is timed to expire within 60mins, and it is also designed to expire once it is clicked. If a user clicks on it and then immediately clicks away, the link may expire immediately. It may also expire immediately if the page is manually refreshed.