



Comhairle na
nDochtúirí Leighis
Medical Council

Report on the Inspection of Ross Medical Practice, Killarney Primary Care Centre, Rock Road, Killarney, Co. Kerry, V93 KN8K.

26th & 27th January 2026

About the Medical Council

The Medical Council's remit is patient safety, and the Medical Council is the regulatory body for doctors in Ireland. The Council is comprised of 25 members (13 non-medical and 12 medical members). The Medical Council maintains the Register of Medical Practitioners in the Republic of Ireland.

The Medical Council has a statutory role in protecting the public by promoting the highest professional standards amongst doctors practising in Ireland. The Medical Council sets the standards for medical education and training. It oversees lifelong learning and skills development throughout doctors' professional careers through its professional competence requirements. It is charged with promoting good medical practice. The Medical Council is also where the public may make a complaint against a doctor.

Context for Intern Inspections

As part of the Medical Council's regulatory and quality assurance role, the Medical Council sets and monitors adherence to standards for education and training as set out in Medical Practitioners Act 2007. For Intern clinic training sites, the standards for education and training are set out in the [Standards for Training and Experience Required for the Granting of a Certificate of Experience to an Intern](#).



These standards have been drawn up in fulfilment of the Medical Council's responsibilities under Part 10 of the Medical Practitioners Act 2007, to specify and publish in the prescribed manner, the standards for training and experience for interns which is required for the granting of a certificate of experience (section 88 (3) (d)).

The Medical Council monitors compliance and adherence to these standards via site inspections and our monitoring processes.

INSPECTION REPORT – ROSS MEDICAL PRACTICE

Date of Inspection: 26th & 27th January 2026
Location: Ross Medical Practice, Killarney Primary Care Centre, Rock Road,
Killarney, Co. Kerry, V93 KN8K.

Inspection Team Details

Assessor Team: Mr Graham Knowles (Chair)
Dr Anna Clarke

Executive support: Ms Frances Omole – Quality Assurance Manager
Mr Cormac Glynn – Quality Assurance Executive

Inspection considerations and decision-making process:

The assessor team considered all documentation (the self-evaluation form and the supporting documentation) submitted by Ross Medical Practice, prior to the visit. Additionally, information and explanations provided by the supervisor and the intern at the site inspection when assessing the clinical training site's compliance with Medical Council Standards for Training and Experience Required for the Granting of a Certificate of Experience to an Intern.

A level of compliance will be applied to each standard based on documentation reviewed as mentioned above, information gathered from interviews and the facilities inspection. The varying levels of compliance that can be allocated to each standard are highlighted below.

Recommendations and Commendations can be offered based on the compliance rating and any general observations by the Team following the inspection visit.

Level of Compliance for each Standard can be rated as:

Non- compliance (NC)



Partial compliance (PC)



Full compliance (FC)



Standard 1: Rotations

Which category of interns did you meet?

Surgery in general	☐	Medicine in general	☐	Emergency Medicine	☐
General Practice	☒	Obstetrics & Gynaecology	☐	Paediatrics	☐
Anaesthesia (to include peri-operative medicine)	☐	Radiology	☐	Psychiatry	☐

Duration of Rotation:

Criteria	FC/PC/NC
Training and experience must comply with the Medical Council's policy on length of internship and approved rotations; that is, a minimum of a total of twelve months, which should normally be consecutive, of which at least three months must be spent in Medicine in general and at least three months in Surgery in general.	FC
As part of this twelve-month period, an intern may also be employed for not less than two months and not more than four months in the following specialties: Emergency Medicine; General Practice; Obstetrics and Gynaecology; Paediatrics; Psychiatry; Anaesthesia (to include perioperative medicine) and Radiology.	FC
Assessor Comments: Ross Medical Practice was found to be fully compliant in all areas relating to Standard 1- Rotations. - The assessor team noted that the current intern's GP rotation was for 3 months at Ross Medical Practice. - The intern rotation falls within the General Practice speciality. Recommendations: - Based on full compliance, there are no recommendations for Ross Medical Practice on Standard 1. Commendations: - There are no commendations for this standard.	

Standard 2: Accreditation

Criteria	FC/PC/NC
The training site must be affiliated with a Medical School and/or a PGTB/network and/ or health system which is accredited by the relevant regulator. The responsible body for organising, coordinating, managing, and assessing the training setting and the training process on the site must be clearly identified.	FC
Assessor Comments: 1. Ross Medical Practice was found to be fully compliant in all areas relating to Standard 2 - Accreditation. The practice is associated with University College Cork and the South Intern Network.	
Recommendations: ▪ Based on full compliance, there are no recommendations for Ross Medical Practice on Standard 2.	
Commendations: ▪ There are no commendations for this standard.	

Standard 3: Content of Training

Criteria	FC/PC/NC
1. Practice – based training involving the intern’s personal participation, at an appropriate level, in the service and responsibilities of patient-care activity, in the training institution.	FC
2. Personal participation at a level (not acting “above grade”) appropriate to an intern’s growing competence (including not being asked to undertake clinical activities above their level of competence).	FC
3. Regular opportunities for the intern to exercise responsibility and clinical decision-making appropriate to their growing competency, skills, knowledge and experience.	FC
4. Regular opportunities to work as an integral part of a team with a variety of disciplinary backgrounds.	FC
5. Regular, pre-arranged/ scheduled formal education and training sessions.	FC
6. Evidence that the content of training and syllabus / curriculum is consistent with the eight domains of good professional practice as adopted by the Medical Council.	FC
7. Does this site provide training delivered in an integrated manner to include theoretical learning and practical training during service delivery?	FC

Assessor Comments:

Ross Medical Practice was found to be fully compliant in all areas relating to Standard 3 – Content of Training.

1. Based on conversations with the interns and the supervising GP, it was clear that professional participation was at the appropriate level in terms of service and responsibilities of patient-care activity. The interns felt well supported from the start of their rotation. They were welcomed into the practice and given support throughout.
2. The interns advised they act at a grade appropriate to their growing competence. At the beginning of their rotation at the practice, the interns shadowed the nurses for a few days to gain familiarity with the facilities and IT systems. As they progressed, they began to see patients under supervision from the GP, and then independently. Should they have any questions during their consultations with patients, they feel comfortable and are welcome to discuss with their supervising GP. The interns are encouraged to keep a log of all patients they see and to identify any potential any cases they have not yet encountered.
3. The interns advised the assessor team that they feel they progressed well at the practice. Each day, the interns are assigned same-day appointment patients, chosen by the clinical supervisor. Patient complexity gradually evolved throughout the rotation. There are 30-minute appointment slots, where the interns take a history, examine the patient and formulate a management treatment plan which is always reviewed and discussed with their supervising GP for the day. The interns are encouraged to maintain a log of all patients they encounter to support reflection and identify any clinical presentations not yet experienced. To support this, a spreadsheet was developed by interns to map clinical exposure against the intern curriculum, track case mix, and support breadth of experience across the training year. The assessor team noted the effectiveness of this approach and the practice has integrated this approach into its routine processes.
4. The interns advised that they work closely with the GPs at the practice but also have frequent interactions with practice nursing staff, whom they would work with/shadow when possible. The team noted that the practice provides care at a near-by nursing home/care home. It is suggested that interns have the opportunity to visit the nursing/care home during their rotation. The intern also spoke about the value of the interactions with the GP Registrars on-site who provide guidance on clinical matters as well as advice regarding career progression in General Practice, an area of interest for the interns.
5. The interns stated that there are regular education and training sessions with protected teaching time every Thursday at 1pm to attend online teaching at Cork University Hospital, and there are no issues with their attendance. Daily informal learning takes place due to the nature of the supervisory relationship in place for the interns, as well as weekly tutorials provided by the supervising GP on Fridays. The teaching for interns is based on their practical experience and held separately than teaching for the GP registrars.
6. There was evidence that the content of training and curriculum is consistent with the Eight Domains of Good Professional Practice.

7. The supervising GP on-site has case-based discussions with the interns, and teaching is provided in an integrated manner which includes theoretical learning and practical training during service delivery.

Recommendations:

- Based on full compliance, there are no recommendations for Ross Medical Practice on Standard 3.

Commendations

- The assessor team noted a visible culture of learning at the practice. Supervising GPs ensure that teaching sessions are purposeful and appropriately targeted, with learning objectives agreed with interns at the outset of the placement. These objectives are reviewed and adapted over time in response to the intern's developing experience, supporting meaningful learning and progression.

Standard 4: Supervision

Criteria	FC/PC/NC
1. There must be effective overarching supervision of the intern's training and clinical practice by an identified clinician(s) of appropriately senior level, normally a specialist doctor who is recognised as a specialist by the relevant regulatory authority of the host country.	FC
Assessor Comments: Ross Medical Practice was found to be fully compliant in all areas relating to Standard 4 – Supervision. 1. It was felt that the interns at Ross Medical Practice are adequately supervised, with overarching supervision from the supervising GP on-site. At the practice, the interns are assigned a daily supervising GP, whom they are aware of in advance. Recommendations: ▪ Based on full compliance, there are no recommendations for Ross Medical Practice on Standard 4. Commendations ▪ There are no commendations for this standard.	

Standard 5: Assessment

Criteria	FC/PC/NC
1. There must be evidence of regular and constructive feedback and assessment by the supervisor/trainer who has knowledge of the intern's development and performance and can verify their satisfactory progress.	FC
2. The supervisor/trainer must meet any requirements set by the Medical Council regarding the policy and process of final assessment and sign-off.	FC
Assessor Comments: Ross Medical Practice was found to be fully compliant in all areas relating to Standard 5 - Assessment. 1. The practice has maximised the opportunities that are available to them for informal feedback on a once off basis, and for discussion of unusual case presentations from all members of the multi-disciplinary team. However, the Assessor team suggests that the practice begins to schedule formal feedback meetings as this would be of benefit to the interns, providing them with a structured feedback process in addition to the informal feedback they receive. 2. The supervisor confirmed they had completed the sign-off form for the intern who has finished their rotation at Ross Medical Practice and that this was discussed with the intern. An intern on their third rotation is currently in-situ at the practice. Recommendations: - Based on full compliance, there are no recommendations for Ross Medical Practice on Standard 5. Commendations - There are no commendations for this standard.	

Standard 6: Professionalism

Criteria	FC/PC/NC
1. The training environment must emphasise professionalism and the development and maintenance of the relevant knowledge, skills, attitude and behaviour, including communication skills, integrity, compassion, honesty, adherence to professional codes, respect for patients and their families, colleagues and self-care.	FC
2. The intern must be aware of, and comply with, the Medical Council's "Guide to Professional Conduct and Ethics for Registered Medical Practitioners", and the training should support these ethical standards.	FC

Assessor Comments:

Ross Medical Practice was found to be fully compliant in all areas relating to Standard 6 – Professionalism.

1. The supervisor and interns at Ross Medical Practice advised that tutorials around Professionalism happen organically. The interns were comfortable to discuss issues of Professionalism with the GPs at the practice and received support.
2. The interns are aware of the Medical Council's "Guide to Professional Conduct and Ethics for Registered Medical Practitioners", and the training supports these ethical standards.

Recommendations:

- Based on full compliance, there are no recommendations for Ross Medical Practice on Standard 6.

Commendations

- There are no commendations for this standard.

Standard 7: Resources for Interns

Criteria	FC/PC/NC
1. Access to a sufficient number of patients and case mix to provide exposure to a broad range of clinical cases appropriate to the rotation.	FC
2. Space and opportunity for private study and access to a library with adequate and up to date books and journals, including on-line access to standard library databases for journal access and literature searches.	FC
3. The number of interns on a site should be appropriate to the resources of that site, including its staffing at all levels while at the same time having due regard for patient care and comfort.	FC
4. The training site must emphasise the primacy of patient safety, and interns must be encouraged to raise concerns about ethical issues, should they arise, with their mentor, clinical supervisor and/or the hospital authorities. The intern must have access to appropriate advice and counselling should it be required.	FC
Assessor Comments: Ross Medical Practice was found to be fully compliant in all areas relating to Standard 7 – Resources for Interns.	
1. The interns advised they have a sufficient case-mix of patients, and the supervising GP specifically mentioned walk-in patients, paediatric cases, chronic disease management, physiotherapy and occupational therapists. It is suggested that Ross Medical Practice extend opportunities for the intern to attend the out of hours services via the on-call co-operative.	

2. The practice has ensured there is a permanent dedicated room for the interns.
3. There was one intern on-site at the time of the inspection, and the remaining rotation will also see one intern on site. There is an appropriate level of resources for the site.
4. The interns were aware of whom to reach out to if they had any cause for concern. In the first instance, it would be their supervising GP. The team were impressed with how open the practice was, and the intern had no issues with raising concerns.

Recommendations:

- Based on full compliance, there are no recommendations for Ross Medical Practice on Standard 7.

Commendations

- There are no commendations for this standard.

SUMMARY OF FINDINGS FOLLOWING DOCUMENTATION AND THE INSPECTION VISIT

General observations:

Ross Medical Practice is an urban primary care centre, with a mixed rural-urban patient population, comprising of seven GP's; one GP registrar and eight administrative staff members. Within the practice, there are six consultation rooms, two nurses' rooms and two waiting rooms: a main waiting room and a smaller, separate waiting room designated for patients who are required to isolate. The practice also includes a large reception area, six patient bathrooms, three staff bathrooms and a storeroom for medical supplies. A staff room is provided with lockers and kitchenette facilities, offering appropriate space for interns to take their breaks. The practice provides services which include (but are not limited to): women's health; chronic disease management; men's health and a sports injury clinic.

To note, the team met with the intern currently rotating on the site as well as the intern who completed their rotation from October 2025 to January 2026.

Recommendations:

- Based on full compliance across the Standards there are no recommendations for Ross Medical Practice.

Commendations: Standard 3: Content of Training

- The assessor team noted a visible culture of learning at the practice. Supervising GPs ensure that teaching sessions are purposeful and appropriately targeted, with learning objectives agreed with interns at the outset of the placement. These objectives are reviewed and adapted over time in response to the intern's developing experience, supporting meaningful learning and progression.

DECLARATION

The Clinical Site at Ross Medical Practice, Killarney Primary Care Centre, Rock Road, Killarney, Co. Kerry, V93 KN8K was inspected on 26th & 27th January 2026 for the purposes of:

- **Satisfying the Medical Council that Ross Medical Practice setting meets acceptable intern training standards. (49 (3)(b)) MPA 2007**
- **Monitoring adherence to guidelines on medical education and training for interns and standards for training and experience required for the granting of a certificate of experience. (88(3)(e)) MPA 2007**

It is recommended that Ross Medical Practice, Killarney Primary Care Centre, Rock Road, Killarney, Co. Kerry, V93 KN8K be approved by the Medical Council as the site:

- **Is compliant with the standards for training and experience required for the granting of a certificate of experience to an Intern.**
- **Adheres to the relevant Guidelines on Medical Education and Training for Interns**

END.